



## Foundations of IT Service Management with ITIL 2011: ITIL Foundations Course in a Book (Paperback)

By Brady Orand

Createspace Independent Publishing Platform, United States, 2011. Paperback. Book Condition: New. 2nd. 232 x 190 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*.Used by universities and company training programs around the world, Foundations of IT Service Management - the ITIL Course in a Book is the book to help you achieve your ITIL(r) Foundation certification. Presented in an easy-to-understand format, the concepts of ITIL and the processes are laid out in a logical sequence. Each lesson is followed by list of key concepts and sample questions to help you study for your ITIL(r) Foundation certification exam. Chapter review questions, modeled after the real exam questions, reinforce your learning for each unit. Written by an ITIL(r) Expert trainer who has taught thousands of students and hundreds of organizations, Foundations of IT Service Management with ITIL(r) 2011 provides a reader with the introduction to this approach to IT services without the expense of a formal classroom course. While the focus is primarily on providing information required to pass the ITIL(r) Foundations exam, this book goes beyond those basics to also provide a real understanding of ITIL(r) to further your knowledge and abilities as a valuable part of IT/business...



**READ ONLINE**  
[ 7.46 MB ]

### Reviews

*The best publication i actually study. It is probably the most awesome ebook i actually have study. You are going to like the way the article writer publish this publication.*

-- **Ms. Harmony Simonis I**

*Complete guide! Its this kind of very good read through. I really could comprehended almost everything out of this written e publication. Your lifestyle span is going to be transform the instant you complete looking over this book.*

-- **Reilly Keebler IV**

## See Also



### [Homeschool Your Child for Free: More Than 1,400 Smart, Effective, and Practical Resources for Educating Your Family at Home \(Paperback\)](#)

Random House USA Inc, United States, 2009. Paperback. Book Condition: New. 2nd. 229 x 185 mm. Language: English . Brand New Book. Provide a solid education at home without breaking the bank. Introduced in 2000, Homeschool Your Child for Free gave countless...



### [Design Collection Revealed: Adobe InDesign CS6, Photoshop CS6 Illustrator CS6 \(Paperback\)](#)

Cengage Learning, Inc, United States, 2012. Paperback. Book Condition: New. 236 x 190 mm. Language: English . Brand New Book. THE DESIGN COLLECTION REVEALED provides comprehensive step-by-step instruction and in-depth explanation for three of today s most widely used design and layout...



### [ESV Study Bible, Large Print](#)

CROSSWAY BOOKS, United States, 2014. Leather / fine binding. Book Condition: New. Large Print. 257 x 190 mm. Language: English . Brand New Book. The ESV Study Bible, Large Print edition transforms the content of the award-winning ESV Study Bible into a...



### [The Birds Christmas Carol \(Paperback\)](#)

BOOK JUNGLE, United States, 2009. Paperback. Book Condition: New. 235 x 190 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*.Kate Douglas Wiggin was an American children s author and educator. She started the first free kindergarten in San...



### [The Flag-Raising \(Paperback\)](#)

BOOK JUNGLE, United States, 2010. Paperback. Book Condition: New. 235 x 190 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*.Kate Douglas Wiggin was an American children s author and educator. She started the first free kindergarten in San...



### [Homespun Tales \(Paperback\)](#)

BOOK JUNGLE, United States, 2009. Paperback. Book Condition: New. 235 x 190 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*.Kate Douglas Wiggin was an American children s author and educator. She started the first free kindergarten in San...