

The Best Service Is No Service: How to Liberate Your Customers from Customer Service, Keep Them Happy, and Control Costs



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Reviews

I just started off looking over this ebook. It is actually loaded with wisdom and knowledge Its been developed in an remarkably simple way in fact it is simply after i finished reading through this book where basically modified me, modify the way i believe.




(Josie Koch IV)

THE BEST SERVICE IS NO SERVICE: HOW TO LIBERATE YOUR CUSTOMERS FROM CUSTOMER SERVICE, KEEP THEM HAPPY, AND CONTROL COSTS



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